



## TERMS OF THE LICE PROTECTION PLAN (LPP)

Thank you for signing up for the Lice Protection Plan and extending your guarantee indefinitely. We hope that this is your last experience with lice, but you are now protected and can prevent the stress and expense of lice spreading through your family.

- You have authorized LCA-NOVA to charge your credit card on file for the agreed amount as payment for membership in the **LCA-NOVA LICE PROTECTION PLAN**. Said charges will be processed automatically on a monthly basis.
- You are committing to the LPP membership and associated monthly fees for a period of one (1) year. LPP membership may be cancelled by the member at any time by contacting LCA-NOVA.

Please be aware that if membership is cancelled/terminated/in arrears, we can only re-instate your membership if the family is once again screened and cleared/treated by us (standard screening/treatment fees apply).

- For \$10/person/month the LCA-NOVA LICE PROTECTION PLAN membership provides each enrolled member

- ✓ **free optional once a month screenings**
- ✓ **up to two (2) free Signature AirAllé® treatments per year**

- screenings and treatments require an appointment
- payments are non-refundable

- For treatment to be performed under this plan, LCA-NOVA requires that all household members also be screened and cleared/treated at that time by LCA-NOVA to prevent repeated re-infestation from within the household. **All applicable charges apply to screenings/treatments for those not on the plan.**

This requirement includes all step-parents/step-siblings, other relatives/others household members with whom the plan member resides either full or part-time. Additional household member screenings/treatments must be completed the same day as members' service. This is to protect YOU from recurring re-infestation.

LCA-NOVA reserves the right to refuse free treatments and/or remove you from this plan if adequate family prevention/treatment, as detailed above, is not taken.

- The LCA-NOVA LICE PROTECTION PLAN is only valid at LCA-NOVA clinics located in Herndon, Centreville and Falls Church, VA.
- If your card has expired or payment cannot be processed for any reason, you will be notified by email to update your credit card information or provide alternative payment. Please call **(703) 303-1576** to update your card information. Coverage under the LPP is suspended until payment is restored. Non-payment will result in termination of the membership.